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## LIMITED WARRANTY

DADSCO (Direct Ads Corp.) warrants that all of our products shall be free from defects in material and workmanship for a period of one (1) year from date of purchase. DADSCO will repair or replace any defective product returned to the factory free of charge. The owner is responsible for paying all other costs, including shipping, mileage and transportation to the factory.

After the first year, should the mother-board, driver board or display panel fail in normal use, at DADSCO's discretion, we will repair or replace the defective part free of charge for the part itself, with the owner paying all other costs, including factory labor, mileage, transportation and shipping.

- A. For Warranty claims within 12 months from date of purchase:
  - a. Contact DADSCO's Service Department at 662-566-2047 to be assigned a Return Authorization Number and shipping instructions. Product returned without a number may be declined receipt.
  - b. Properly **Pack and ship - prepaid** per shipping instructions (RMA# must be marked on outside of package). Shipments sent collect will not be accepted.
  - c. Include inside package being shipped back a description of problem, Return Shipping address and contact info.
- B. Repair Service after the first 12 months:
  - a. Contact DADSCO's Service Department at 662-566-2047 to be assigned a Return Authorization Number and shipping instructions. Product returned without a number may be declined receipt.
  - b. Properly **Pack and ship - prepaid** per shipping instructions (RMA# must be marked on outside of package). Shipments sent Collect will not be accepted.
  - c. Include inside package being shipped back a description of problem, Return Shipping address and contact info.
  - d. Invoice for repair labor & return shipping must be paid prior to shipment.
- C. Warranty does not include on-site service unless it is requested and all expenses are the responsibility of the owner.
- D. Any claim for return of purchased signs **after** 15 days is subject to deduction of 40% restocking charge based on original invoice price. No return of purchased signs is permitted after 30 days from the date of receipt of merchandise. Contact DADSCO service department for a return authorization number and shipping instructions. Product returned without a number may be declined receipt.
- E. Any new software upgrade is included when it is available from factory. Updates can be found on web at [www.dadsco.com](http://www.dadsco.com) in the download section.
- F. The warranty does not include the case (cabinet), accessories, or power unit (power supplies).

This warranty does not apply when damage is caused through misuse, excessive power application, water damage, or "Acts of Nature".

Factory repair service is available for post warranty repair. DADSCO factory trained technicians will diagnose and either repair or replace defective electronic circuits. A basic estimate based on your description can be provided by the Service Department when you contact us for a Return Authorization Number. A quotation will be provided for your approval prior to repair work being performed. DADSCO labor costs are \$75.00 per hour plus material cost.

Please follow the procedures in the warranty for returning any products.

• Prices may vary from unit to unit. • Prices subject to change without notice.

**Extended warranty is available upon request. \*Five-year warranty available upon request.**

**Sign to register warranty:** \_\_\_\_\_

**Print name:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Fax to: 662-566-2048**